

My It Works! Pay Frequently Asked Questions

When will I be set up with a My It Works! Pay account?

Upon your first commission payment, you will receive a welcome email notifying you that your account is ready for activation from notifications@myitworkspay.com. Follow the instructions in this email to activate your account. Please have your Distributor ID on hand when activating your It Works! Pay Portal account.

Am I done setting up My It Works! Pay once I've activated my account?

No. Once you have activated your It Works! Pay Portal account, you must set up your commission transfer preferences by using the 'CashOut' function under the 'Wallet Tools' menu.

If you choose to save your banking information in your Wallet during the course of your first CashOut, you will then be able to utilize Automated CashOuts.

Automated CashOuts ensure your commissions are automatically transferred to your bank account and/or your branded compensation card each time you get paid, without you needing to log into your It Works! Pay Portal account.

When will funds be loaded and available in my It Works! Pay Portal account?

It Works! will load into your It Works! Pay Portal account on the 15th of the month, and on Fridays for weekly Fast Start Bonuses.

Please note that the commission loading date will be pushed to the next business day during weekends/holidays.

If I CashOut funds from my It Works! Pay Portal account to my bank account, how long does it take to receive funds?

Once you have requested a CashOut from your It Works! Pay Portal, your funds should arrive in your bank account within 1-2 business days.

In the event that there was a problem with the banking information provided, the funds will typically be returned to your It Works! Pay Portal account within 3 business days.

How secure is My It Works! Pay?

My It Works! Pay uses 128-bit SSL encryption and multiple firewalls to protect the transmission and storage of your personal and banking information – the same standard of security employed by most financial institutions.

Where can I get more information on using My It Works! Pay?

The FAQs found on the website at www.myitworkspay.com/faqs.jsp provide answers to the most frequently asked questions about using My It Works! Pay.

What are the fees to use the It Works! Pay Portal, and how are they charged?

There are only two types of fees for your It Works! Pay Portal account:

- A Cash Out fee (varies by country)

- A Monthly Account Maintenance Fee of \$1.00 USD is assessed each month that your account is active.

What bank account information do I need to provide?

For US bank accounts, you will need to provide the following:

- Bank Account type
- Routing Number (9 digits)
- Account Number
- Account holder name

How can I access my account balance and transaction history in my It Works! Pay Portal account?

You can view your account balance at any time by logging into your It Works! Pay Portal account and viewing the balances posted next to the flag icons, which indicate the various currencies you currently hold in your It Works! Pay Portal account.

To view your complete transaction history, log into My It Works! Pay and click "Transactions" in your 'Wallet Menu'.

How do I receive my commission payments?

You will automatically be sent an email notification from notifications@myitworkspay.com whenever your account is loaded with a commission payment.